

Emergency Medical Services

You're safe, secure and receiving attention

Call the Orange County citizens Line by dialing 311 or 407-836-3111. A live specialist will assist you in registering by phone or you can request a registration form. Be sure to keep your information current.

Any Orange County resident who meets the established eligibility criteria may register. Registration can be obtained by calling or visiting one of the following:

- Visiting the Orange County Government website at www.ocfl.net/ems and downloading the registration form.
- Contacting The Orange County Citizens Line by dialing 311 or 407-836-3111.
- Asking your Home Health Agency to register you.
- Asking your Hospice Agency to register you.
- Asking your Medical Equipment Supplier to register you.
- Asking your Senior Social Service Agency to register you.

Information collected during the registration process is confidential by law and will only be given to specific emergency personnel.

Orange County has designated Special Needs Shelter sites throughout the County. Decisions on which of these shelter sites are opened are determined by County officials.

- Your caregiver(s), if you have one.
- Identification and Medical Information cards.
- Medications (including non-prescription medicines).
- Medical equipment/supplies (portable oxygen, concentrator, diabetes testing kit, nebulizer, walker, hearing aids, eyeglasses, etc.)
- Blanket and pillow.
- Change of clothing and personal hygiene items.
- Special dietary foods/snacks, if needed.
- Mobile phone charger, if needed.
- A book, magazine or something to occupy your time while you wait for the storm to pass.

Service animals and ordinary domestic household pets are welcome at Special Needs Shelters. No reptiles will be allowed in shelters.

Hospitals do not provide shelter; instead you should go to a designated Red Cross or Special Needs Shelter.

Emergency Medical Services Office

2002-A East Michigan Street
Orlando, Florida 32806

Phone: (407) 836-8960

Fax: (407) 836-7625

SPECIAL NEEDS PROGRAM

People with Special Needs Registration Form

- English Version
- Spanish Version

People with Special Needs Program FAQs

- English Version
- Spanish Version

Create a Personal Emergency Preparedness Plan

Preparing Makes Sense for People with Disabilities and Special Needs

- English Version
- Spanish Version

Emergency Preparedness for Older Americans

- English Version
- Spanish Version

FEMA

EMERGENCY MEDICAL SERVICES

Paratransit Services Instructions

Paratransit Services License Application

Orange County AED Registry

Emergency Information

SHELTERS

Orange County Shelters

HOW DO I REGISTER FOR EVACUATION HELP IF I HAVE SPECIAL NEEDS?

ELIGIBILITY & REGISTRATION

WHERE WILL I GO IF I MUST EVACUATE MY HOME?

WHAT SHOULD I TAKE IF I DECIDE TO GO TO A SHELTER?

CAN I BRING MY PET?

CAN I SHELTER AT A HOSPITAL?

CONTACT US